

## SURVEY RESPONSE RATE

We recorded an improvement in response rate for this round of NHEWS (Hospital) survey. There was a 13% increase in response rate of the maternity centres for the 2012-2013 survey (63.8%) compared with that of 2011 survey (50.8%). Private specialist hospitals also responded well; improving their response rate by 12.6% to 83.6% compared with 71% in 2011. In addition, most large chain private hospitals responded favourably, with a response rate of more than 90%.

A detailed analysis of the survey's response rate by state and sector may be found in Table A5.2 of Appendix 5.

Factors leading to an improved response rate include:

- Strengthened networking between the NHEWS (Hospital) project team and relevant bodies/establishments of the private health sector.
- Maturity in experience of the NHEWS (Hospital) project team in obtaining response from the survey participants.
- Brief CRFs compared to those of previous NHEWS (Hospital) surveys.